



LOGISTICS CENTER, DFW

CLIENT PROFILE

This company supports global operations for its partners across 5 continents with a vast distribution network. They represent and work with globally recognized technology brands. The company consists of:

- 189 logistics centers globally
- 3 major facilities in DFW

BACKGROUND

In November 2020, KP Staffing began partnering with a global leader in technology and supply chain services. KP started by staffing only one of the client's DFW locations. When we started, KP was just another of the many staffing agencies they worked with.

Within one year, KP Staffing had become an indispensable partner. Based on our performance, they trusted us to staff for all 3 of their DFW locations. We set ourselves apart from the competition by being more involved and going above and beyond to support this client's operations.

How'd we do it?

CLIENT SITES KP STAFFS FOR:

DENTON

CARROLLTON

FORT WORTH

WE GO ABOVE AND BEYOND

More than a staffing provider, KP Staffing is a true partner. We stick with employees from start to end date, and everything in between. **What do we do to ensure this client's success?**

- Take part in employee quarterly reviews with client supervisors
- Conduct employee appreciation events to encourage attendance and boost morale
- Meet On site with every new start, whether at 6 a.m. or 10 p.m.
- Conduct check-ins on all 3 shifts at all 3 locations
- Spend 10 hours per week on site working directly with client
- Assist in refining exit interview questions, improving the data collection process

THE RESULTS

After just a year of partnering with them, we're proud to say our client has made **KP their #1 staffing resource.**

- We're the only agency to fill positions in all 7 of the company's departments
- We had the highest headcount of any agency in Q4 of 2021, with 184 hires
- We are 1 of 2 agencies that staffs at all 3 of their DFW locations